House of Representatives



General Assembly

File No. 286

January Session, 2013

Substitute House Bill No. 6355

House of Representatives, April 2, 2013

The Committee on Banks reported through REP. TONG of the 147th Dist., Chairperson of the Committee on the part of the House, that the substitute bill ought to pass.

AN ACT CONCERNING HOMEOWNER PROTECTION RIGHTS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Section 49-31k of the general statutes is repealed and the
- 2 following is substituted in lieu thereof (*Effective from passage*):
- 3 As used in this section and sections 49-31l to 49-31o, inclusive, as
- 4 <u>amended by this act, and sections 5 and 6 of this act:</u>
- 5 (1) "Mortgagor" means: (A) The owner-occupant of one-to-four
- 6 family residential real property located in this state who is also the
- 7 borrower under a mortgage encumbering such residential real
- 8 property, except an heir or occupying nonowner of a property
- 9 encumbered by a reverse annuity mortgage, which is the primary
- 10 residence of such owner-occupant, or (B) a religious organization that
- 11 is (i) the owner of real property located in this state, and (ii) the
- 12 borrower under a mortgage encumbering such real property;
- 13 (2) "Residential real property" means a one-to-four family dwelling,

14 occupied as a residence by a mortgagor;

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- 15 (3) "Mortgagee" means the [original lender or servicer under a 16 mortgage, or its successors or assigns, who is the holder of any 17 mortgage] owner or servicer of the debt secured by a mortgage on 18 residential real property or real property owned by a religious 19 organization securing a loan made primarily for personal, family, 20 religious or household purposes that is the subject of a foreclosure 21 action;
- 22 (4) "Authority" means the Connecticut Housing Finance Authority 23 created under section 8-244;
 - (5) "Mortgage assistance programs" means the mortgage assistance programs developed and implemented by the authority in accordance with sections 8-265cc to 8-265kk, inclusive, 8-265rr and 8-265ss; [and]
- 27 (6) "Religious organization" means an organization that meets the 28 religious purposes test of Section 501(c)(3) of the Internal Revenue 29 Code of 1986; [.]
- 30 (7) "Objectives of the mediation program" (A) include (i) a 31 determination as to whether or not the parties can reach an agreement 32 that will (I) avoid foreclosure by means that may include consideration 33 of any loss mitigation options available through the mortgagee, or (II) 34 expedite or facilitate the foreclosure in a manner acceptable to the 35 parties, and (ii) an expectation that all parties shall endeavor to reach 36 such determination with reasonable speed and efficiency by 37 participating in the mediation process in good faith, but (B) shall not include unreasonable and unnecessary delays. A failure to participate 38 39 in good faith does not necessarily include acting with malice, intent to 40 injure or otherwise in bad faith; and
 - (8) "Ability to mediate" means an exhibition on the part of the relevant person of a general willingness, including a general ability, to participate in the mediation process in a manner consistent with the objectives of the mediation program and in conformity with any

obligations imposed in accordance with subdivision (2) of subsection

- (b) or (c), as applicable, of section 49-31n, as amended by this act,
- 47 <u>including</u>, but not limited to, a general willingness and general ability
- 48 to respond to questions and specify or estimate when particular
- 49 decisions will be made or particular information will be furnished,
- 50 along with a general familiarity with the loan file and the loss
- 51 <u>mitigation options that are available to the mortgagor.</u>

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- Sec. 2. Section 49-31*l* of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- 54 (a) Prior to July 1, 2014: (1) Any action for the foreclosure of a 55 mortgage on residential real property with a return date during the 56 period from July 1, 2008, to June 30, 2009, inclusive, shall be subject to 57 the provisions of subsection (b) of this section, and (2) any action for 58 the foreclosure of a mortgage on (A) residential real property with a 59 return date during the period from July 1, 2009, to June 30, 2014, 60 inclusive, or (B) real property owned by a religious organization with a 61 return date during the period from October 1, 2011, to June 30, 2014, 62 inclusive, shall be subject to the provisions of subsection (c) of this 63 section.
 - (b) (1) Prior to July 1, [2012] <u>2014</u>, when a mortgagee commences an action for the foreclosure of a mortgage on residential real property with a return date during the period from July 1, 2008, to June 30, 2009, inclusive, the mortgagee shall give notice to the mortgagor of the foreclosure mediation program established in section 49-31m by attaching to the front of the foreclosure complaint that is served on the mortgagor: (A) A copy of the notice of the availability of foreclosure mediation, in such form as the Chief Court Administrator prescribes, and (B) a foreclosure mediation request form, in such form as the Chief Court Administrator prescribes.
 - (2) Except as provided in subdivision (3) of this subsection, a mortgagor may request foreclosure mediation by submitting the foreclosure mediation request form to the court and filing an appearance not more than fifteen days after the return date for the

foreclosure action. Upon receipt of the foreclosure mediation request form, the court shall notify each appearing party that a foreclosure mediation request form has been submitted by the mortgagor.

- (3) The court may grant a mortgagor permission to submit a foreclosure mediation request form and file an appearance after the fifteen-day period established in subdivision (2) of this subsection, for good cause shown. [, except that no foreclosure mediation request form may be submitted and no appearance may be filed more than twenty-five days after the return date.]
- 87 (4) No foreclosure mediation request form may be submitted to the court under this subsection on or after July 1, [2012] 2014.
 - (5) If at any time on or after July 1, 2008, but prior to July 1, [2012] 2014, the court determines that the notice requirement of subdivision (1) of this subsection has not been met, the court may, upon its own motion or upon the written motion of the mortgagor, issue an order that no judgment may enter for fifteen days during which period the mortgagor may submit a foreclosure mediation request form to the court.
 - (6) Notwithstanding any provision of the general statutes or any rule of law to the contrary, prior to July 1, [2012] 2014, no judgment of strict foreclosure nor any judgment ordering a foreclosure sale shall be entered in any action subject to the provisions of this subsection and instituted by the mortgagee to foreclose a mortgage on residential real property unless: (A) Notice to the mortgagor has been given by the mortgagee in accordance with subdivision (1) of this subsection and the time for submitting a foreclosure mediation request form has expired and no foreclosure mediation request form has been submitted, or if such notice has not been given, the time for submitting a foreclosure mediation request form pursuant to subdivision (2) or (3) of this subsection has expired and no foreclosure mediation request form has been submitted, or (B) the mediation period set forth in subdivision (b) of section 49-31n has expired or has otherwise terminated, whichever is earlier.

(7) None of the mortgagor's or mortgagee's rights in the foreclosure action shall be waived by the mortgagor's submission of a foreclosure mediation request form to the court.

(c) (1) Prior to July 1, 2014, when a mortgagee commences an action for the foreclosure of a mortgage on residential real property with a return date on or after July 1, 2009, or, with respect to real property owned by a religious organization, a return date on or after October 1, 2011, the mortgagee shall give notice to the mortgagor of the foreclosure mediation program established in section 49-31m, as amended by this act, by attaching to the front of the writ, summons and complaint that is served on the mortgagor: (A) A copy of the notice of foreclosure mediation, in such form as the Chief Court Administrator prescribes, (B) a copy of the foreclosure mediation certificate form described in subdivision (3) of this subsection, in such form as the Chief Court Administrator prescribes, (C) a blank appearance form, in such form as the Chief Court Administrator prescribes, [and] (D) with respect to an action for the foreclosure of a mortgage on residential real property with a return date on or after October 1, 2011, to September 30, 2013, inclusive, a mediation information form and a notice containing contact information for authority-approved consumer credit counseling agencies, which form and notice shall be in such form as the Chief Court Administrator prescribes, [. Such mediation information form shall be] and which form shall be designed to elicit current financial information and such other nonfinancial information from the mortgagor as the Chief Court Administrator, in consultation with representatives from the banking industry and consumer advocates, determines will be useful to the mediation process. The instructions to the mediation information form shall explain that the completed mediation information form, along with accompanying documentation reasonably requested from the mortgagor by way of such instructions, shall be delivered to the mortgagee's counsel not later than fifteen business days prior to the date of the initial mediation session, as identified in the notice provided pursuant to subdivision (2) of subsection (c) of section 49-31n, as amended by this act, and (E) for an action to foreclose a

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146 mortgage on residential real property with a return date on or after 147 October 1, 2013, the mediation information form shall instruct the 148 mortgagor as to the objectives of the mediation program, explain the 149 preliminary process of meeting with the mediator as described in 150 subdivision (4) of this subsection, instruct the mortgagor to begin 151 gathering financial documentation commonly used in foreclosure 152 mediation for use in meeting with the mediator and in mediation, and 153 include a notice containing contact information for authority-approved 154 consumer counseling agencies, which shall be in such form as the Chief Court Administrator prescribes. The content of the mediation 155 156 information form shall be designed by the Chief Court Administrator 157 in consultation with representatives from the banking industry and 158 consumer advocates.

- (2) The court shall issue a notice of foreclosure mediation described in subdivision (3) of this subsection to the mortgagor not later than the date three business days after the date the mortgagee returns the writ to the court.
- (3) The notice of foreclosure mediation shall instruct the mortgagor to file the appearance and foreclosure mediation certificate forms with the court not later than the date fifteen days from the return date for the foreclosure action. [Such] With respect to actions with a return date on or after October 1, 2011, to September 30, 2013, inclusive, such notice shall remind the mortgagor to deliver the completed mediation information form and the accompanying documentation described in subdivision (1) of this subsection and encourage such delivery in advance of the required date. The mediation information form and accompanying documentation shall not, without the explicit written instruction of the mortgagor, be publicly available. Such notice of foreclosure mediation shall be accompanied by materials from the Department of Banking, as prescribed by the Chief Court Administrator, which shall describe the community-based resources available to the mortgagor, including authority-approved housing counseling agencies that may assist with preparation [of the mediation information form] for mediation and application for mortgage

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assistance programs. The foreclosure mediation certificate form shall require the mortgagor to provide sufficient information to permit the court to confirm that the defendant in the foreclosure action is a mortgagor, and to certify that said mortgagor has sent a copy of the mediation certificate form to the plaintiff in the action.

(4) Upon receipt of the mortgagor's appearance and foreclosure mediation certificate forms, and provided the court confirms the defendant in the foreclosure action is a mortgagor and that said mortgagor has sent a copy of the mediation certificate form to the plaintiff, the court shall [schedule a date for foreclosure mediation in accordance with subsection (c) of section 49-31n. The court shall issue notice of such mediation date to all appearing parties] assign a mediator to the mortgagor and issue notice of such assignment to all appearing parties. The court shall issue such notice not earlier than the date five business days after the return date or by the date three business days after the date on which the court receives the mortgagor's appearance and foreclosure mediation certificate forms, whichever is later, except that if the court does not receive the appearance and foreclosure mediation certificate forms from the mortgagor by the date fifteen days after the return date for the foreclosure action, the court shall not [schedule such mediation.] assign a mediator to the mortgagor. Promptly upon receipt of the notice of assignment, but not later than the twenty-fourth day following the return date, the mortgagee or its counsel shall deliver to the mediator, via electronic mail (A) an account history identifying all credits and debits assessed to the loan account and any related escrow account in the immediately preceding twelve-month period and an itemized statement of the amount required to reinstate the mortgage loan in accordance with section 49-10a, with accompanying information, written in plain language, to explain any codes used in the history and statement which are not otherwise self-explanatory, (B) the name, business mailing address, electronic mail address, facsimile number and direct telephone number of an individual able to respond with reasonable adequacy and promptness to questions relative to the information submitted to the mediator pursuant to this subdivision,

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215 and any subsequent updates to such contact information, which shall 216 be provided reasonably promptly to the mediator, (C) all reasonably necessary forms and a list of all documentation reasonably necessary 217 for the mortgagee to evaluate the mortgagor for common alternatives 218 219 to foreclosure that are available through the mortgagee, if any, (D) a 220 copy of the note and mortgage, (E) information regarding the status of 221 any pending foreclosure avoidance efforts being undertaken by the 222 mortgagee, (F) a copy of any loss mitigation affidavit filed with the 223 court, and (G) at the mortgagee's option, (i) the history of foreclosure 224 avoidance efforts with respect to the mortgagor, (ii) information 225 regarding the condition of mortgaged property, and (iii) such other 226 information as the mortgagee may determine is relevant to meeting the objectives of the mediation program. Following the mediator's receipt 227 of such information, the court shall schedule a meeting with the 228 229 mediator and the mortgagor and shall endeavor to schedule such 230 meeting on or prior to the thirty-eighth day following the return date. 231 The notice of such meeting shall include the forms and account history 232 supplied by the mortgagee and instruct the mortgagor to complete the 233 forms prior to the meeting and furnish the documentation contained in 234 the list at the meeting. At such meeting, the mediator shall review such forms and documentation with the mortgagor, along with the 235 236 information supplied by the mortgagee, in order to discuss the options 237 available to the mortgagor and assist the mortgagor in completing the 238 forms and furnishing the documentation necessary for the mortgagee 239 to evaluate the mortgagor for alternatives to foreclosure. The mediator 240 may elect to schedule subsequent meetings with the mortgagor and determine whether any mortgagor may be excused from an in-person 241 242 appearance at such subsequent meeting. On or prior to the seventy-243 third day following the return date, the mediator shall facilitate the 244 delivery of the forms and documentation to the mortgagee's counsel via facsimile or electronic mail and, at the mortgagee's election, 245 directly to the mortgagee per the mortgagee's instruction, and 246 247 determine, based on the mortgagor's attendance at the meetings and the extent the mortgagor completed the forms and furnished the 248 249 documentation contemplated in this subdivision, or failed to perform

such tasks through no fault of the mortgagee, and file a report with the court indicating, (I) whether mediation shall be scheduled with the mortgagee, (II) whether the mortgagor attended scheduled meetings with the mediator, (III) whether the mortgagor fully or substantially completed the forms and furnished the documentation requested by the mortgagee, (IV) the date on which the mortgagee supplied the forms and documentation to the mediator, and (V) any other information the mediator determines to be relevant to the objectives of the mediation program. No meeting or communication between the mediator and mortgagor under this subdivision shall be treated as an impermissible ex parte communication. If the mediator determines that the mortgagee shall participate in mediation, the court shall promptly issue notice to all parties of such determination and schedule a mediation session between the mortgagee and mortgagor in accordance with subsection (c) of section 49-31n, as amended by this act, to be held not later than five weeks following the final meeting between the mediator and the mortgagor. If the mediator determines that no sessions between the mortgagee and mortgagor shall be scheduled, the court shall promptly issue notice to all parties regarding such determination and mediation shall be terminated. Any mortgagor wishing to contest such determination shall petition the court and show good cause for reinclusion in the mediation program, including, but not limited to, a material change in financial circumstances or a misapprehension of facts by the mediator.

(5) Notwithstanding the provisions of this subsection, the court may refer a foreclosure action brought by a mortgagee to the foreclosure mediation program at any time, for good cause shown, provided the mortgagor has filed an appearance in said action and further provided the court shall, not later than the date three business days after the date on which it makes such referral, send a notice to each appearing party [scheduling the first foreclosure mediation session for a date not later than the date thirty-five days from the date of such referral] assigning a mediator and requiring the parties to participate in the premediation process described in subdivision (4) of this subsection, with the court establishing deadlines to ensure that the premediation process is to be

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completed by the parties as expeditiously as the circumstances warrant and permit. When determining whether good cause exists, the court shall consider whether the parties are likely to benefit from mediation and, in the case of a referral after prior attempts at mediation have been terminated, whether there has been a material change in circumstances.

(6) Notwithstanding any provision of the general statutes or any rule of law, prior to July 1, 2014, (A) for the period of time which shall not exceed eight months from the return date, the mortgagor shall be permitted to file an answer, special defenses or counterclaims, but no mortgagee or mortgagor shall make any motion, request or demand with respect to the other, except those motions, requests or demands that relate to the mediation program described in section 49-31m, as amended by this act, and the mediation sessions held pursuant to such program, provided (i) a mortgagor seeking to contest the court's jurisdiction may file a motion to dismiss and the mortgagee may object to such motion to dismiss in accordance with applicable law and the rules of the courts, and (ii) if the mortgagor elects to make any other motion, request or demand with respect to the mortgagee, the eightmonth limit shall no longer apply to either party; and (B) no judgment of strict foreclosure nor any judgment ordering a foreclosure sale shall be entered in any action subject to the provisions of this subsection and instituted by the mortgagee to foreclose a mortgage on residential real property or real property owned by a religious organization unless: (i) The mediation period set forth in subsection (c) of section 49-31n, as amended by this act, has expired or has otherwise terminated, whichever is earlier, and, if fewer than eight months has elapsed from the return date at the time of termination, fifteen days have elapsed since such termination, or (ii) the mediation program is not otherwise required or available. Nothing in this subdivision shall affect any motion made or any default or judgment entered on or before June 30, 2011.

(7) With respect to foreclosure actions with a return date on or after July 1, 2011, to June 30, 2014, inclusive, notwithstanding any provision

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of the general statutes or any rule of law to the contrary, the mortgagee shall be permitted [, on or before July 1, 2014, and] following the eightmonth or fifteen-day period described in subdivision (6) of this subsection, to simultaneously file, as applicable, (A) a motion for default, and (B) a motion for judgment of strict foreclosure or a motion for judgment of foreclosure by sale with respect to the mortgagor in

- (8) None of the mortgagor's or mortgagee's rights in the foreclosure action shall be waived by participation in the foreclosure mediation program.
- Sec. 3. Section 49-31m of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- 331 The Chief Court Administrator shall establish in each judicial 332 district a foreclosure mediation program in actions to foreclose 333 mortgages on residential real property or real property owned by a 334 religious organization. Such foreclosure mediation shall (1) address all 335 issues of foreclosure, including, but not limited to, reinstatement of the 336 mortgage, disposition of the property through means other than the 337 foreclosure process, including short sales and deeds in lieu of 338 foreclosure, assignment of law days, assignment of sale date, 339 restructuring of the mortgage debt and foreclosure by decree of sale, 340 and (2) be conducted by foreclosure mediators who (A) have a duty to 341 be unbiased and are employed by the Judicial Branch, (B) are trained 342 in mediation and all relevant aspects of the law, as determined by the 343 Chief Court Administrator, (C) have knowledge of the community-344 based resources that are available in the judicial district in which they 345 serve, and (D) have knowledge of the mortgage assistance programs. 346 Such mediators may refer mortgagors who participate in the 347 foreclosure mediation program to community-based resources when 348 appropriate and to the mortgage assistance programs. Such mediators 349 shall not give legal advice to any party in mediation.
- Sec. 4. Section 49-31n of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

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the foreclosure action.

(a) Prior to July 1, 2014: (1) Any action for the foreclosure of a mortgage on residential real property with a return date during the period from July 1, 2008, to June 30, 2009, inclusive, shall be subject to the provisions of subsection (b) of this section, and (2) any action for the foreclosure of a mortgage on (A) residential real property with a return date during the period from July 1, 2009, to June 30, 2014, inclusive, or (B) real property owned by a religious organization with a return date during the period from October 1, 2011, to June 30, 2014, inclusive, shall be subject to the provisions of subsection (c) of this section.

(b) (1) For any action for the foreclosure of a mortgage on residential real property with a return date during the period from July 1, 2008, to June 30, 2009, inclusive, the mediation period under the foreclosure mediation program established in section 49-31m, as amended by this act, shall commence when the court sends notice to each appearing party that a foreclosure mediation request form has been submitted by a mortgagor to the court, which notice shall be sent not later than three business days after the court receives a completed foreclosure mediation request form. The mediation period shall conclude not [more than sixty days after the return date for the foreclosure action] later than the conclusion of the third mediation session between the mortgagor and mortgagee, except that the court may, in its discretion, for good cause shown, (A) extend [, by not more than thirty days,] or shorten the mediation period on its own motion or upon motion of any party, or (B) extend [by not more than thirty days] the mediation period upon written request of the mediator. If the court enters an order extending the mediation period beyond six months after the return date, the court shall set forth its rationale for entering such order in such order. In entering such order, the court may rely on the findings and reports submitted by the mediator and any supplemental report submitted by a party.

(2) The first mediation session shall be held not later than fifteen business days after the court sends notice to all parties that a foreclosure mediation request form has been submitted to the court.

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The mortgagor and mortgagee shall appear in person at each mediation session and shall have [authority to agree to a proposed settlement] the ability to mediate, except that (A) if [the mortgagee] a party is represented by counsel, the [mortgagee's] party's counsel may appear in lieu of the [mortgagee] party to represent the [mortgagee's] party's interests at the mediation, provided [such counsel has the authority to agree to a proposed settlement the party has the ability to mediate, the mortgagor attends the first mediation session in person, and the [mortgagee] party is available (i) during the mediation session by telephone, and (ii) to participate in the mediation session by speakerphone, provided an opportunity is afforded for confidential discussions between the [mortgagee and mortgagee's] party and party's counsel, [and] (B) following the initial mediation session, if there are two or more mortgagors, only one mortgagor shall be required to appear in person at each subsequent mediation session unless good cause is shown, provided the other mortgagors are available (i) during the mediation session, and (ii) to participate in the mediation session by speakerphone, [provided an opportunity is afforded for confidential discussions among the mortgagors and such mortgagors' counsel. The and (C) if a party suffers from a disability or other significant hardship that imposes an undue burden on such party to appear in person, the mediator may grant permission to such party to participate in the mediation session by telephone. A mortgagor's spouse, who is not a mortgagor but who lives in the subject property, may appear at each mediation session, provided all appearing mortgagors consent to such spouse's appearance or such spouse shows good cause for his or her appearance and the mortgagors consent to the disclosure of nonpublic personal information to such spouse. If the mortgagor has submitted a complete package of financial documentation in connection with a request for a particular foreclosure alternative, the mortgagee shall have thirty-five days from the receipt of the completed package to respond with a decision and, if the decision is a denial of the request, provide the reasons for such denial. If the mortgagor has, in connection with a request for a foreclosure alternative, submitted a financial package that

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421 is not complete, or if the mortgagee's evaluation of a complete package 422 reveals that additional information is necessary to underwrite the request, the mortgagee shall request the missing or additional 423 424 information within a reasonable period of time. If the mortgagee's evaluation of a complete package reveals that additional information is 425 426 necessary to underwrite the request, the thirty-five-day deadline for a 427 response shall be extended but only for so long as is reasonable given the timing of the mortgagor's submission of such additional 428 information and the nature and context of the required underwriting. 429 430 Following each mediation session, the mediator shall file with the 431 court a report indicating, to the extent applicable, (i) the extent to which each of the parties complied with the requirements set forth in 432 433 this subdivision, including the requirement to engage in conduct that 434 is consistent with the objectives of the mediation program, (ii) whether 435 the mortgagor submitted a complete package of financial 436 documentation to the mortgagee, (iii) a general description of the foreclosure alternative being requested by the mortgagor, (iv) whether 437 the mortgagor has previously been evaluated for similar requests, 438 439 whether prior to mediation or in mediation, and, if so, whether there 440 has been any apparent change in circumstances since a decision was made with respect to that prior evaluation, (v) whether the mortgagee 441 442 has responded to the mortgagor's request for a foreclosure alternative 443 and, if so, a description of the response and the apparent reasonableness of such response, (vi) whether the mortgagor has 444 responded to an offer made by the mortgagee on a reasonably timely 445 basis, and if so, an explanation of the response, (vii) whether the 446 mortgagee has requested additional information from the mortgagor 447 448 and, if so, the stated reasons for the request and the date by which such additional information shall be submitted so that information 449 previously submitted by the mortgagor may still be used by the 450 mortgagee in conducting its review, (viii) whether the mortgagor has 451 452 supplied, on a reasonably timely basis, any additional information that 453 was reasonably requested by the mortgagee, and, if not, the stated 454 reason for not doing so, (ix) if information provided by the mortgagor 455 is no longer current for purposes of evaluating a foreclosure

alternative, a description of the out-of-date information and an explanation as to how and why such information is no longer current, (x) whether the mortgagee has provided a reasonable explanation of the basis for a decision to deny a request for a loss mitigation option or foreclosure alternative and whether the mediator is aware of any material reason not to agree with that decision, (xi) whether the mortgagee has complied with the timeframes set forth in this subdivision for responding to requests for decisions, and (xii) if a subsequent mediation session is expected to occur, a general description of the expectations for such subsequent session and, if not otherwise addressed in the report, whether the parties satisfied the expectations set forth in previous reports. Such report shall be filed with the court not later than the third business day following the mediation session, and a copy shall be emailed to the parties to mediation when it is filed. The parties shall have the opportunity to submit their own supplemental information following the filing of the report, provided such supplemental information shall be submitted not later than five business days following the mediation session. Any request by the mortgagee to the mortgagor for additional or updated financial documentation shall be made in writing. The court may impose sanctions on any party or on counsel to a party if such party or such counsel engages in intentional or multiple instances of conduct during the mediation process that is contrary to the objectives of the mediation program. Any sanction that is imposed shall be proportional to the conduct and consistent with the objectives of the mediation program. Available sanctions shall include, but not be limited to, terminating mediation, ordering the mortgagor or mortgagee to mediate in person, forbidding the mortgagee from charging the mortgagor for the mortgagee's attorney's fees, awarding attorney's fees, imposing fines payable to the court or aggrieved party, and, in egregious situations, barring interest accrual with regard to the underlying loan. The court shall not award attorney's fees to any mortgagee for time spent in any mediation session if the court finds that such mortgagee has failed to comply with this subdivision, unless the court finds reasonable cause for such failure.

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(3) Not later than two days after the conclusion of [the first] <u>each</u> mediation session, the mediator shall determine whether the parties will benefit from further mediation. The mediator shall file with the court a report setting forth such determination and mail a copy of such report to each appearing party. If the mediator reports to the court that the parties will not benefit from further mediation, the mediation period shall terminate automatically. If the mediator reports to the court after the first <u>or second</u> mediation session that the parties may benefit from further mediation, the mediation period shall continue.

- (4) If the mediator has submitted a report to the court that the parties may benefit from further mediation pursuant to subdivision (3) of this subsection, not more than two days after the conclusion of the mediation, but not later than the termination of the mediation period set forth in subdivision (1) of this subsection, the mediator shall file a report with the court describing the proceedings and specifying the issues resolved, if any, and any issues not resolved pursuant to the mediation. The filing of the report shall terminate the mediation period automatically. If certain issues have not been resolved pursuant to the mediation, the mediator may refer the mortgagor to any appropriate community-based services that are available in the judicial district, but any such referral shall not cause a delay in the mediation process.
- (5) The Chief Court Administrator shall establish policies and procedures to implement this subsection. Such policies and procedures shall, at a minimum, provide that the mediator shall advise the mortgagor at the first [mediation session] meeting required by [subdivision (2) of this subsection] subdivision (4) of subsection (c) of section 49-31*l*, as amended by this act, that [: (A) Such mediation does not suspend the mortgagor's obligation to respond to the foreclosure action; and (B)] a judgment of strict foreclosure or foreclosure by sale may cause the mortgagor to lose the residential real property to foreclosure.
- (6) In no event shall any determination issued by a mediator under this program form the basis of an appeal of any foreclosure judgment.

(7) Foreclosure mediation request forms shall not be accepted by the court under this subsection on or after July 1, [2012] 2014, and the foreclosure mediation program shall terminate when all mediation has concluded with respect to any applications submitted to the court prior to July 1, 2014.

- (8) At any time during the mediation period, the mediator may refer a mortgagor who is the owner-occupant of one-to-four family residential real property to the mortgage assistance programs, except that any such referral shall not prevent a mortgagee from proceeding to judgment when the conditions specified in subdivision (6) of subsection (b) of section 49-31*l*, as amended by this act, have been satisfied.
- (9) If the third mediation session concludes without resolution of the action and with a request for a subsequent mediation session, the court shall conduct a hearing following such third mediation session and each subsequent mediation session as to the status of the case and the reasons for which a resolution has not yet been achieved, except no such hearing shall be held if, through a motion by a mediator or a party to the mediation, good cause is shown for postponing such hearing until the conclusion of the subsequent mediation session. For purposes of this subdivision, mediation sessions which were continued with the consent of the mortgagor and mortgagee shall be counted as a mediation session, provided the first such continued session shall not count as a separate mediation session.
- (10) For any case pending as of October 1, 2013, in which mediation is ongoing, (A) if three or fewer sessions have been held, such case shall be treated as if no sessions have been held as of said date for purposes of subdivision (9) of this subsection, and (B) if four or more sessions have been held, then a hearing may be held under subdivision (9) of this subsection after either the first or second sessions which occur on or after October 1, 2013, following the granting of a motion made by the mediator or a party, and, after the third session occurring after October 1, 2013, a hearing shall be conducted in accordance with

subdivision (9) of this subsection.

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(c) (1) For any action for the foreclosure of a mortgage on residential real property with a return date during the period from July 1, 2009, to June 30, 2014, inclusive, or for any action for the foreclosure of a mortgage on real property owned by a religious organization with a return date during the period from October 1, 2011, to June 30, 2014, inclusive, the mediation period under the foreclosure mediation program established in section 49-31m, as amended by this act, shall commence when the court sends notice to each appearing party scheduling the first foreclosure mediation session. The mediation period shall conclude [not later than the date sixty days after the return date for the foreclosure action] not later than the conclusion of the third mediation session between the mortgagor and mortgagee, except that the court may, in its discretion, for good cause shown, (A) extend [, by not more than thirty days,] or shorten the mediation period on its own motion or upon motion of any party, or (B) extend [by not more than thirty days] the mediation period upon written request of the mediator. If the court enters an order extending the mediation period beyond six months after the return date, the court shall set forth its rationale for entering such order in such order. In entering such order, the court may rely on the findings and reports submitted by the mediator and any supplemental report submitted by a party.

(2) [The first mediation session shall be held not later than fifteen business days after the court sends notice to each appearing party in accordance with subdivision (4) of subsection (c) of section 49-31*l*. On and after October 1, 2011, the first mediation session shall be held not later than thirty-five days after the court sends notice to each appearing party in accordance with subdivision (4) of subsection (c) of this section. On and after October 1, 2011, not later than fifteen business days prior to the date of the initial mediation session, the mortgagee shall deliver to the mortgagor (A) an account history identifying all credits and debits assessed to the loan account in the immediately preceding twelve-month period, and (B) the name, business mailing address, electronic mail address, facsimile number

and direct telephone number of an individual able to process requests to refinance or modify the mortgage loan at issue or otherwise take action to avoid foreclosure of the mortgage. Any updates to the information provided pursuant to subparagraph (B) of this subdivision shall be provided reasonably promptly to the mortgagor and such mortgagor's counsel.] The mortgagor and mortgagee shall appear in person at each mediation session and shall have [authority to agree to a proposed settlement] the ability to mediate, except that [(i)] (A) if [the mortgagee] a party is represented by counsel, the [mortgagee's] party's counsel may appear in lieu of the [mortgagee] party to represent the [mortgagee's] party's interests at the mediation, provided [such counsel has the authority to agree to a proposed settlement] the party has the ability to mediate, the mortgagor attends the first mediation session in person and the [mortgagee] party is available [(I)] (i) during the mediation session by telephone, and [(II)] (ii) to participate in the mediation session by speakerphone, provided an opportunity is afforded for confidential discussions between the [mortgagee] party and [mortgagee's] party's counsel, [and (ii)] (B) following the initial mediation session, if there are two or more mortgagors who are self-represented, only one mortgagor shall be required to appear in person at each subsequent mediation session unless good cause is shown, provided the other mortgagors are available [(I)] (i) during the mediation session, and [(II)] (ii) to participate in the mediation session by speakerphone, [provided an opportunity is afforded for confidential discussions among the mortgagors and such mortgagors' counsel. The and (C) if a party suffers from a disability or other significant hardship that imposes an undue burden on such party to appear in person, the mediator may grant permission to such party to participate in the mediation session by telephone. A mortgagor's spouse, who is not a mortgagor but who lives in the subject property, may appear at each mediation session, provided all appearing mortgagors consent to such spouse's appearance or such spouse shows good cause for his or her appearance and the mortgagors consent to the disclosure of nonpublic personal information to such spouse. If the mortgagor has submitted a complete

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626 package of financial documentation in connection with a request for a 627 particular foreclosure alternative, the mortgagee shall have thirty-five days from the receipt of the completed package to respond with a 628 629 decision and, if the decision is a denial of the request, provide the 630 reasons for such denial. If the mortgagor has, in connection with a 631 request for a foreclosure alternative, submitted a financial package that 632 is not complete, or if the mortgagee's evaluation of a complete package reveals that additional information is necessary to underwrite the 633 request, the mortgagee shall request the missing or additional 634 information within a reasonable period of time. If the mortgagee's 635 636 evaluation of a complete package reveals that additional information is necessary to underwrite the request, the thirty-five-day deadline for a 637 638 response shall be extended but only for so long as is reasonable given the timing of the mortgagor's submission of such additional 639 640 information and the nature and context of the required underwriting. 641 Following each mediation session, the mediator shall file with the 642 court a report indicating, to the extent applicable, (i) the extent to which each of the parties complied with the requirements set forth in 643 644 this subdivision, including the requirement to engage in conduct that is consistent with the objectives of the mediation program, (ii) whether 645 the mortgagor submitted a complete package of financial 646 documentation to the mortgagee, (iii) a general description of the 647 foreclosure alternative being requested by the mortgagor, (iv) whether 648 the mortgagor has previously been evaluated for similar requests. 649 whether prior to mediation or in mediation, and, if so, whether there 650 has been any apparent change in circumstances since a decision was 651 made with respect to that prior evaluation, (v) whether the mortgagee 652 653 has responded to the mortgagor's request for a foreclosure alternative and, if so, a description of the response and the apparent 654 reasonableness of such response, (vi) whether the mortgagor has 655 responded to an offer made by the mortgagee on a reasonably timely 656 basis, and if so, an explanation of the response, (vii) whether the 657 mortgagee has requested additional information from the mortgagor 658 659 and, if so, the stated reasons for the request and the date by which 660 such additional information shall be submitted so that information

previously submitted by the mortgagor may still be used by the mortgagee in conducting its review, (viii) whether the mortgagor has supplied, on a reasonably timely basis, any additional information that was reasonably requested by the mortgagee, and, if not, the stated reason for not doing so, (ix) if information provided by the mortgagor is no longer current for purposes of evaluating a foreclosure alternative, a description of the out-of-date information and an explanation as to how and why such information is no longer current, (x) whether the mortgagee has provided a reasonable explanation of the basis for a decision to deny a request for a loss mitigation option or foreclosure alternative and whether the mediator is aware of any material reason not to agree with that decision, (xi) whether the mortgagee has complied with the timeframes set forth in this subdivision for responding to requests for decisions, and (xii) if a subsequent mediation session is expected to occur, a general description of the expectations for such subsequent session and, if not otherwise addressed in the report, whether the parties satisfied the expectations set forth in previous reports. Such report shall be filed with the court not later than the third business day following the mediation session, and a copy shall be emailed to the parties to mediation when it is filed. The parties shall have the opportunity to submit their own supplemental information following the filing of the report, provided such supplemental information shall be submitted not later than five business days following the mediation session. Any request by the mortgagee to the mortgagor for additional or updated financial documentation shall be made in writing. The court may impose sanctions on any party or on counsel to a party if such party or such counsel engages in intentional or multiple instances of conduct during the mediation process that is contrary to the objectives of the mediation program. Any sanction that is imposed shall be proportional to the conduct and consistent with the objectives of the mediation program. Available sanctions shall include, but not be limited to, terminating mediation, ordering the mortgagor or mortgagee to mediate in person, forbidding the mortgagee from charging the mortgagor for the mortgagee's attorney's fees, awarding

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attorney's fees, imposing fines payable to the court or aggrieved party, and, in egregious situations, barring interest accrual with regard to the underlying loan. The court shall not award attorney's fees to any mortgagee for time spent in any mediation session if the court finds that such mortgagee has failed to comply with this subdivision, unless the court finds reasonable cause for such failure.

- (3) Not later than two days after the conclusion of [the first] <u>each</u> mediation session, the mediator shall determine whether the parties will benefit from further mediation. The mediator shall file with the court a report setting forth such determination and mail a copy of such report to each appearing party. If the mediator reports to the court that the parties will not benefit from further mediation, the mediation period shall terminate automatically. If the mediator reports to the court after the first <u>or second</u> mediation session that the parties may benefit from further mediation, the mediation period shall continue. [Either party's failure to comply with the documentation requirements of this section or section 49-31*l* shall not be grounds for terminating the mediation period before a second mediation session is conducted.]
- (4) If the mediator has submitted a report to the court that the parties may benefit from further mediation pursuant to subdivision (3) of this subsection, not more than two days after the conclusion of the mediation, but not later than the termination of the mediation period set forth in subdivision (1) of this subsection, the mediator shall file a report with the court describing the proceedings and specifying the issues resolved, if any, and any issues not resolved pursuant to the mediation. The filing of the report shall terminate the mediation period automatically. If certain issues have not been resolved pursuant to the mediation, the mediator may refer the mortgagor to any appropriate community-based services that are available in the judicial district, but any such referral shall not cause a delay in the mediation process.
- (5) The Chief Court Administrator shall establish policies and procedures to implement this subsection. Such policies and procedures shall, at a minimum, provide that the mediator shall advise the

mortgagor at the first [mediation session] meeting required by [subdivision (2) of this subsection] subdivision (4) of subsection (c) of section 49-31l, as amended by this act, that: (A) Such mediation does not suspend the mortgagor's obligation to respond to the foreclosure action beyond the limited time frame described in subdivision (6) of subsection (c) of section 49-31l; and (B) a judgment of strict foreclosure or foreclosure by sale may cause the mortgagor to lose the residential real property or real property owned by a religious organization to foreclosure.

- (6) In no event shall any determination issued by a mediator under this program form the basis of an appeal of any foreclosure judgment.
- (7) The foreclosure mediation program shall terminate when all mediation has concluded with respect to any foreclosure action with a return date during the period from July 1, 2009, to June 30, 2014, inclusive.
- (8) At any time during the mediation period, the mediator may refer a mortgagor who is the owner-occupant of one-to-four family residential real property to the mortgage assistance programs, except that any such referral shall not prevent a mortgagee from proceeding to judgment when the conditions specified in subdivision (6) of subsection (c) of section 49-31*l*, as amended by this act, have been satisfied.
- (9) If the third mediation session concludes without resolution of the action and with a request for a subsequent mediation session, the court shall conduct a hearing following such third mediation session and each subsequent mediation session as to the status of the case and the reasons for which a resolution has not yet been achieved, except no such hearing shall be held if, through a motion by a mediator or a party to the mediation, good cause is shown for postponing such hearing until the conclusion of the subsequent mediation session. For purposes of this subdivision, mediation sessions which were continued with the consent of the mortgagor and mortgagee shall be counted as a mediation session, provided the first such continued session shall not

- 762 <u>count as a separate mediation session.</u>
- 763 (10) For any case pending as of October 1, 2013, in which mediation
- is ongoing, (A) if three or fewer sessions have been held, such case
- shall be treated as if no sessions have been held as of said date for
- 766 purposes of subdivision (9) of this subsection, and (B) if four or more
- sessions have been held, then a hearing may be held under subdivision
- 768 (9) of this subsection after either the first or second sessions which
- occur on or after October 1, 2013, following a grant of a motion by the
- mediator or a party, and, after the third session occurring after October
- 771 1, 2013, a hearing shall be conducted in accordance with subdivision
- 772 (9) of this subsection.
- 773 Sec. 5. (NEW) (*Effective from passage*) (a) In a foreclosure action, the
- mortgagee may, notwithstanding any other law or rule to the contrary,
- file a motion for judgment of foreclosure simultaneously with a motion
- for default for failure to appear, if such mortgagee proves, by clear and
- 777 convincing evidence and the use of a proper affidavit, that the real
- property that is the subject of the foreclosure action is not occupied by
- a mortgagor, tenant or other occupant and not less than three of the
- 780 following conditions exist:
- 781 (1) Statements of neighbors, delivery persons or government
- 782 employees indicating that the property is vacant and abandoned;
- 783 (2) Windows or entrances to the property that are boarded up or
- 784 closed off or multiple window panes that are damaged, broken or
- 785 unrepaired;
- 786 (3) Doors to the property are smashed through, broken off,
- 787 unhinged or continuously unlocked;
- 788 (4) Risk to the health, safety or welfare of the public or any
- 789 adjoining or adjacent property owners that exists due to acts of
- 790 vandalism, loitering, criminal conduct or the physical destruction of
- 791 the property;
- 792 (5) An order by municipal authorities declaring the property to be

- 793 unfit for occupancy and to remain vacant and unoccupied;
- 794 (6) The mortgagee secured or winterized the property due to the 795 property being deemed vacant and unprotected or in danger of 796 freezing; or
- 797 (7) A written statement issued by any mortgagor or tenant 798 expressing the clear intent of all occupants to abandon the property.
 - (b) A foreclosure action shall not proceed under the expedited procedures contemplated under subsection (a) of this section if there is on the property (1) an unoccupied building undergoing construction, renovation or rehabilitation that is (A) proceeding diligently toward completion, and (B) in compliance with all applicable ordinances, codes, regulations and statutes, (2) a secure building occupied on a seasonal basis, or (3) a secure building that is the subject of a probate action to quiet title or other ownership dispute.
 - Sec. 6. (NEW) (Effective from passage) In a foreclosure action, a mortgagor, as defined in subdivision (1) of section 49-31k of the general statutes, as amended by this act, shall be permitted to plead special defenses or counterclaims arising out of facts that occurred after the making of the note or mortgage or after any alleged default on such note or mortgage, irrespective of whether such pleading relates to the making, validity or enforcement of the subject note and mortgage, provided such pleading shall (1) relate to facts that entirely or primarily precede the commencement of the foreclosure action, (2) arise out of the relationship between the mortgagor and the mortgagee, as defined in said section, or its servicer, (3) constitute a valid special defense or counterclaim in law or equity, and (4) contain facts alleged with particularity, and, should the court so require, documented to the extent practicable. No mortgagor may file any motion, request or demand with respect to such a pleading for so long as mediation is pending unless the mortgagee first files a motion, request or demand with respect to such pleading. A court may strike any such special defense or counterclaim upon a finding that such pleading was interposed for the primary purpose of improperly

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delaying the prosecution of the foreclosure action.

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Sec. 7. Subsection (g) of section 49-10 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(g) Any assignor of mortgage debt shall report biannually to the town clerk of the municipality where the property is located regarding every mortgage assignment involving property located in this state. If such an assignment is not recorded in the municipal land records, the assignor shall pay to the State Treasurer for each such assignment a fee of fifty-three dollars. Thirty-six dollars of such fee shall be deposited into the General Fund and credited to the community investment account established pursuant to section 4-66aa. Two dollars of such fee shall be deposited into the General Fund and credited to the historic documents preservation account established under section 11-8i. The State Treasurer shall remit fifteen dollars of such fee to the municipality in which the property is located, eleven dollars of which shall become part of the general revenue of such municipality and four dollars of which shall be used by the municipality for the preservation of historic documents and deposit into the town clerk fund. The report shall contain (1) the name, address, telephone number and electronic mail address of the assignor; (2) a list containing the street address and municipality in which security for such assigned mortgage debt exists; and (3) the date of execution of such assignment. Any person who violates any provision of this subsection shall be subject to a civil penalty of one hundred dollars for each day of such violation. Each failure to report any single assignment shall constitute an independent violation. The Attorney General may institute a civil action in Superior Court to collect such penalty, which shall be payable to the state. Recordation of an assignment of mortgage debt is not sufficient notice of the assignment to the party obliged to pay for purposes of subsection (d) or (e) of this section.

This act shall take effect as follows and shall amend the following sections:

Section 1	from passage	49-31k
Sec. 2	from passage	49-31 <i>l</i>
Sec. 3	from passage	49-31m
Sec. 4	from passage	49-31n
Sec. 5	from passage	New section
Sec. 6	from passage	New section
Sec. 7	from passage	49-10(g)

BA Joint Favorable Subst.

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note

State Impact: None

Municipal Impact: None

Explanation

The bill expands the scope of the foreclosure mediation program located within the Judicial Department and does not result in a fiscal impact. This bill conforms statute to current practice as the foreclosure mediation program already covers all types of settlement options, including short sales and deeds in lieu of foreclosure.

The Out Years

State Impact: None

Municipal Impact: None

OLR Bill Analysis sHB 6355

AN ACT CONCERNING HOMEOWNER PROTECTION RIGHTS.

SUMMARY:

This bill expands the scope of the state's foreclosure mediation program by requiring that the program also address the disposition of property through means other than foreclosure, including short sales and deeds in lieu of foreclosure. The bill adds a requirement that mediators be unbiased and prohibits them from giving legal advice to any party in mediation.

The bill extends the foreclosure mediation program two years, to June 30, 2014, for foreclosure actions with return dates of July 1, 2008 through June 30, 2009. The program already runs until June 30, 2014 for foreclosure actions with return dates of July 1, 2009 through June 30, 2014.

The bill identifies the "objectives of the mediation program" and requires parties to attend foreclosure mediation sessions having the "ability to mediate," which means a general willingness and ability to participate in the mediation process.

The bill establishes a pre-mediation process, during which the mediator and the mortgagor must meet. A newly prescribed mediation information form must be used for foreclosure actions with certain return dates.

The bill requires the delivery of a complete financial package, from the mortgagor to the mortgagee, in connection with a request for a foreclosure alternative.

The bill requires that the mediation period ends by the conclusion of

the third mediation session and removes the 30-day limit on the court's discretion to extend the period. The bill requires the court to include, in its order, the rationale for extending the mediation period beyond six months after the return date.

The bill requires the court to conduct a hearing after the third mediation session and after each subsequent session to determine the status of the case and why resolution was not achieved, if the third mediation session ends without resolution and a request for a subsequent mediation session is made.

The bill allows (1) mortgagors to file special defenses or counterclaims under certain circumstances and (2) foreclosure to proceed under expedited procedures for certain abandoned and vacant properties.

The bill (1) establishes a requirement for assignors to record the assignment of mortgage debt in the land records of the municipality where the property is located and (2) creates a financial penalty for failure to do so.

EFFECTIVE DATE: Upon passage

§§ 1 & 3 — FORECLOSURE MEDIATION PROGRAM

§ 3 — Scope of the Program

By law, the chief court administrator must, in each judicial district, establish a foreclosure mediation program in actions to foreclose mortgages on residential real property or real property owned by a religious organization.

By law, foreclosure mediation must address all issues of foreclosure, including:

- 1. reinstatement of the mortgage,
- 2. assignment of law days,
- 3. assignment of sale date,

- 4. restructuring of the mortgage debt, and
- 5. foreclosure by decree of sale.

The bill expands the scope of foreclosure mediation to include the disposition of the property through means other than foreclosure, including short sales and deeds in lieu of foreclosure.

By law, foreclosure mediation must be conducted by foreclosure mediators who (1) are employed by the Judicial Branch, (2) are trained in mediation and all relevant aspects of the law, (3) know about available community-based resources, and (4) know about the mortgage assistance programs. The bill requires mediators to be unbiased and prohibits them from giving legal advice to any party in mediation.

§ 1 — Objectives of the Program

Objectives of the mediation program include:

- 1. determining whether or not the parties can reach an agreement that will (a) avoid foreclosure by considering any loss mitigation options available through the mortgagee or (b) expedite or facilitate the foreclosure in a manner acceptable to the parties and
- 2. an expectation that all parties must try to reach such determination with reasonable speed and efficiency by participating in the mediation process in good faith.

The bill specifies that participating in good faith does not include unreasonable and unnecessary delays and a failure to participate in good faith does not necessarily include acting with malice, intent to injure, or otherwise in bad faith.

§ 1 — Definitions

By law, "mortgagor" means: (1) the owner-occupant of one-to-four family residential real property located in Connecticut who is also the borrower under a mortgage encumbering such residential real

property, which is the primary residence of the owner-occupant, or (2) a religious organization that is the owner of real property located in Connecticut and the borrower under a mortgage encumbering such real property. The bill explicitly excludes from the definition of mortgagor an heir or occupying nonowner of a property encumbered by a reverse annuity mortgage.

The bill defines "mortgagee" as the owner or servicer of the debt secured by a mortgage on residential real property or real property owned by a religious organization securing a loan made primarily for personal, family, religious, or household purposes that is the subject of a foreclosure action. Under current law, a mortgagee is the original owner or its successors or assigns who is the holder of any such mortgage.

Under the bill, "ability to mediate" means exhibiting a general willingness, including a general ability, to participate in the mediation process (1) in a manner consistent with the objectives of the mediation program and (2) in conformity with any obligations imposed by the program, including:

- a general willingness and ability to respond to questions and specify or estimate when particular decisions will be made or particular information will be provided and
- 2. a general familiarity with the loan file and the loss mitigation options available to the mortgagor.

§ 2 — FORECLOSURE MEDIATION TIMELINES

Under current law, the foreclosure mediation program establishes separate timelines and requirements depending on the return date (e.g. the day by which certain action must be taken) of the foreclosure action, as follows:

1. return date of July 1, 2008 through June 30, 2009 for residential real property;

2. return date of July 1, 2009 through June 30, 2014, for residential real property; and

3. return date of October 1, 2011 through June 30, 2014, for real property owned by a religious organization.

Return Date of July 1, 2008 through June 30, 2009 for Residential Real Property

By law, the foreclosure mediation program for foreclosure actions on residential real property with return dates from July 1, 2008 through June 30, 2009 closed June 30, 2012. With regard to such return dates, on or after July 1, 2012, (1) no foreclosure action may commence and (2) no foreclosure mediation request form may be submitted to the court. This bill reopens and extends the foreclosure mediation program for foreclosure actions on residential real property with return dates from July 1, 2008 through June 30, 2009 by two years, through June 30, 2014. Therefore, the court is prohibited from accepting foreclosure mediation request forms on or after July 1, 2014 for foreclosure actions with return dates from July 1, 2008 through June 30, 2009.

By law, when a mortgagee begins an action for the foreclosure of a mortgage on residential real property with a return date during the period from July 1, 2008 through June 30, 2009 the following process and timeline apply:

- 1. the mortgagee must give notice to the mortgagor of the foreclosure mediation program and, among other things, provide a foreclosure mediation request form;
- 2. a mortgagor may request foreclosure mediation by submitting the foreclosure mediation request form to the court and filing an appearance within 15 days after the return date for the foreclosure action; and
- 3. upon receipt of the foreclosure mediation request form, the court must notify each appearing party that a foreclosure mediation request form has been submitted by the mortgagor.

Under current law, the court may grant a mortgagor permission to submit a foreclosure mediation request form and file an appearance after the 15-day period if good cause is shown, but no foreclosure mediation request form may be submitted and no appearance may be filed more than 25 days after the return date. The bill removes the 25-day limit and allows the court to extend the period so long as good cause is shown.

Return Date of July 1, 2009 through June 30, 2014 for Residential Real Property; and October 1, 2011 through June 30, 2014 for Real Property Owned by a Religious Organization

The bill makes several changes to the foreclosure mediation timeline and requirements for foreclosure actions with a return date of July 1, 2009 through June 30, 2014, for residential real property and October 1, 2011 through June 30, 2014, for real property owned by a religious organization.

Mediation Information Form

By law, when a mortgagee begins foreclosure action on residential real property with a return date on or after July 1, 2009, or, with respect to real property owned by a religious organization, a return date on or after October 1, 2011, the mortgagee must give notice to the mortgagor of the foreclosure mediation program. The notice must include:

- 1. a copy of the notice of foreclosure mediation;
- 2. a copy of the foreclosure mediation certificate form;
- 3. a blank appearance form; and
- 4. with respect to an action for the foreclosure of a mortgage on residential real property with a return date on or after October 1, 2011, a mediation information form and a notice containing contact information for authority-approved consumer credit counseling agencies.

The bill limits the use of the current mediation information to

foreclosure actions with a return date from October 1, 2011 through September 30, 2013 and establishes a new mediation information form which must be used for an action to foreclose a mortgage on residential real property with a return date on or after October 1, 2013. The new mediation information form must:

- 1. instruct the mortgagor on the objectives of the mediation program,
- 2. explain the process of preliminary meetings with the mediator,
- 3. instruct the mortgagor to begin gathering financial documentation commonly used in foreclosure mediation; and
- 4. include a notice containing contact information for authority-approved consumer counseling agencies, which must be in the form that the chief court administrator prescribes.

The bill requires the chief court administrator to design the mediation information form in consultation with banking industry representatives and consumer advocates.

Preparation for Mediation

By law, the court issues a notice of foreclosure mediation to the mortgagor within three business days after the date the mortgagee returns the writ to the court. Under current law, the notice must (1) instruct the mortgagor to file the appearance and foreclosure mediation certificate forms with the court within 15 days after the return date for the foreclosure action and (2) remind the mortgagor to deliver the completed mediation information form and the accompanying documentation. The bill limits the reminder to complete the mediation information form to actions with a return date on or after October 1, 2011 through September 30, 2013.

By law, authority-approved housing counseling agencies may help prepare the mediation information form. The bill broadens this to allow them to help prepare for mediation in general.

Assignment of Mediator

Under current law, the court must schedule a date for foreclosure mediation and notify all appearing parties of the mediation date when it receives the mortgagor's appearance and foreclosure mediation certificate forms, provided the court confirms the defendant in the foreclosure action is a mortgagor and the mortgagor has sent a copy of the mediation certificate form to the plaintiff.

The bill instead requires that the court assign a mediator to the mortgagor at this time and notify all appearing parties of the assignment. The bill prohibits the court from assigning a mediator to the mortgagor if the appearance and foreclosure mediation certificate forms are not received from the mortgagor within 15 days after the return date.

Account History Requirement

The bill requires the mortgagee or its counsel, upon receiving the notice of assignment of a mediator and within 24 days of the return date, to e-mail to the mediator:

- an account history identifying all credits and debits assessed to the loan account and any related escrow account in the immediately preceding 12 months and an itemized statement of the amount needed to reinstate the mortgage, with information, written in plain language, to explain any codes used in the history and statement which are not otherwise self-explanatory;
- the name, business mailing address, e-mail address, fax number, and direct telephone number of someone who can respond with reasonable adequacy and promptness to questions about the information submitted, and provide prompt updates to such contact information;
- 3. all reasonably necessary forms and a list of all documentation reasonably needed for the mortgagee to evaluate the mortgagor for common foreclosure alternatives that are available through the mortgagee, if any;

- 4. a copy of the note and mortgage;
- 5. information regarding the status of any pending foreclosure avoidance efforts being undertaken by the mortgagee;
- 6. a copy of any loss mitigation affidavit filed with the court; and
- 7. at the mortgagee's option, (a) the history of foreclosure avoidance efforts, (b) information regarding the condition of the mortgaged property, and (c) other information the mortgagee determines relevant to meeting the objectives of the mediation program.

Mediator and Mortgagor Pre-mediation Meetings

The bill requires the court to schedule a meeting with the mediator and the mortgagor after the mediator receives the account history information. The court must hold the meeting if possible within 38 days following the return date. The notice of the meeting must (1) include the forms and account history supplied by the mortgagee and (2) instruct the mortgagor to complete the forms before the meeting and provide the documentation listed above at the meeting.

The bill requires the mediator, at the meeting, to review the forms and documentation with the mortgagor along with the information supplied by the mortgagee. This review is to (1) discuss the options available to the mortgagor and (2) help the mortgagor complete the forms and provide the documentation necessary for the mortgagee to evaluate the mortgagor for foreclosure alternatives.

The bill allows the mediator to schedule subsequent meetings with the mortgagor and determine whether any mortgagor may be excused from appearing in person at any subsequent meeting.

Delivery of Forms and Documents to Mortgagee

The bill requires the mediator, within 73 days following the return date, to facilitate the delivery of the forms and documentation to (1) the mortgagee's counsel via fax or e-mail and (2) at the mortgagee's

election, directly to the mortgagee per the mortgagee's instruction.

Mediator's Report to the Court and the Court's Notice

The bill also requires the mediator, within 73 days following the return date, to file a report with the court, based on the mortgagor's attendance at the meetings and the extent the mortgagor completed the forms and furnished the required documentation, or failed to perform such tasks through no fault of the mortgagee. The report must indicate:

- 1. whether mediation must be scheduled with the mortgagee,
- 2. whether the mortgagor attended scheduled meetings with the mediator,
- whether the mortgagor fully or substantially completed the forms and provided the documentation requested by the mortgagee,
- 4. the date on which the mortgagee supplied the forms and documentation to the mediator, and
- 5. any other information the mediator determines to be relevant to the objectives of the mediation program.

The bill specifies that no meeting or communication between the mediator and mortgagor should be treated as an impermissible *ex parte* communication.

If the mediator determines that the mortgagee must participate in mediation, the court must promptly issue notice of this to all parties and schedule a mediation session between the mortgagee and mortgagor. The bill requires that the first mediation session be held within five weeks following the final meeting between the mediator and the mortgagor.

If the mediator determines that no sessions between the mortgagee and mortgagor should be scheduled, the court must promptly issue

notice of this to all parties and mediation must be terminated. The bill allows any mortgagor wishing to contest this determination to petition the court and show good cause for being included in the mediation program, including (1) a material change in financial circumstances or (2) a misapprehension of facts by the mediator.

Court Referral to Mediation

Under current law, the court may refer a foreclosure action to the foreclosure mediation program at any time if (1) the mortgagor has filed an appearance and (2) the court sends a notice to each appearing party within three business days after making the referral. The bill limits the referral to when good cause is shown. The bill specifies that, when determining whether good cause exists, the court must consider (1) whether the parties are likely to benefit from mediation and (2) in the case of a referral after prior attempts at mediation have been terminated, whether there has been a material change in circumstances.

Under current law, the court's referral notice schedules the first foreclosure mediation session within 35 days after the date of the referral. The bill instead requires the referral notice to assign a mediator and require the parties to participate in the pre-mediation process (described above). The court must establish deadlines to ensure that the pre-mediation process is completed as expeditiously as circumstances warrant and permit.

Special Pleadings during the Eight-month Stay

Under current law, there is an eight-month stay on pleadings from the return date of the foreclosure action. The bill allows the mortgagor to file an answer, special defenses, or counterclaims during this period.

§ 4 — MEDIATION PERIOD, INFORMATION REQUIRED, AND TERMINATION

By law, the mediation period, information required, and mediation termination depend on the return date of the foreclosure action, as follows:

1. return date of July 1, 2008 through June 30, 2009 for residential real property;

- 2. return date of July 1, 2009 through June 30, 2014 for residential real property; and
- 3. return date of October 1, 2011 through June 30, 2014 for real property owned by a religious organization.

The following information applies to all return dates unless otherwise stated.

Conclusion of the Mediation Period

Under current law, the mediation period must conclude within 60 days after the return date for the foreclosure action except the court has the discretion to, for good cause shown, (1) extend, up to 30 days, or shorten the mediation period on its own motion or upon motion of any party, or (2) extend by up to 30 days the mediation period upon written request of the mediator. The bill instead requires that the mediation period ends by the end of the third mediation session. It removes the 30-day limit on the court's discretion to extend the period.

If the court orders mediation to extend beyond six months after the return date, its order must include its rationale. The bill allows the court to rely on the findings and reports submitted by the mediator and any supplemental report submitted by a party in its decision to extend the mediation program.

Appearance at Mediation Sessions

Current law requires that the mortgagor and mortgagee appear in person at each mediation session and with authority to agree to a proposed settlement. The bill requires, instead, that the parties appear at each session with the ability to mediate. Current law makes an exception for a mortgagee who is represented by counsel under certain circumstances. The bill makes this exception apply to all parties, but requires that the mortgagor attend the first mediation session in person.

Under current law, following the first mediation session, if there are two or more mortgagors, only one mortgagor must appear in person at each subsequent mediation session unless good cause is shown, if the other mortgagors are available (1) during the mediation session, and (2) to participate in the mediation session by speakerphone, if an opportunity is afforded for confidential discussions among the mortgagors and the mortgagors' counsel. The bill removes the condition that there must be an opportunity for confidential discussions. For foreclosure actions with a return date of July 1, 2009 through June 30, 2014 for residential real property and return date of October 1, 2011 through June 30, 2014 for real property owned by a religious organization, the bill limits this provision to apply to mortgagors who represent themselves.

The bill allows the mediator to grant permission to a party to participate in the mediation session by telephone if the party suffers from a disability or other significant hardship that imposes an undue burden on such party to appear in person.

The bill allows a mortgagor's spouse, who is not a mortgagor but who lives in the subject property, to appear at each mediation session, if (1) all appearing mortgagors consent to the spouse's appearance or the spouse shows good cause for his or her appearance and (2) the mortgagors consent to the disclosure of nonpublic personal information to the spouse.

Complete Financial Package

If the mortgagor has submitted a complete package of financial documentation in connection with a request for a particular foreclosure alternative, the bill requires the mortgagee to (1) respond with a decision within 35 days from the receipt of the completed package and (2) if the decision is a denial, provide the reasons for the denial.

The bill requires the mortgagee to request any missing or additional information within a reasonable period of time if (1) the mortgagor

submitted a financial package that is not complete, or (2) the mortgagee's evaluation of a complete package reveals that additional information is necessary to underwrite a request for a foreclosure alternative.

The bill allows the mortgagee's response date to be extended beyond the 35-day deadline if the mortgagee's evaluation of a complete package reveals that additional information is necessary to underwrite the request, but only for so long as is reasonable given (1) the timing of the mortgagor's submission of the additional information and (2) the nature and context of the required underwriting.

Mediator's Report

The bill requires the mediator to file a report with the court following each mediation session. The report must indicate:

- 1. the extent to which each party complied with the mediation program requirements;
- 2. whether the mortgagor submitted a complete package of financial documentation to the mortgagee;
- 3. a general description of the foreclosure alternative being requested by the mortgagor;
- 4. whether the mortgagor has previously been evaluated for similar requests, and, if so, whether there has been any apparent change in circumstances since the decision in the prior evaluation;
- 5. whether the mortgagee has responded to the mortgagor's request for a foreclosure alternative and, if so, a description of the response and its apparent reasonableness;
- 6. whether the mortgagor has responded to an offer made by the mortgagee on a reasonably timely basis, and if so, an explanation of the response;

7. whether the mortgagee has requested additional information from the mortgagor and, if so, the stated reasons for the request and the date by which such additional information must be submitted;

- 8. whether the mortgagor has supplied, on a reasonably timely basis, any additional information that was reasonably requested by the mortgagee, and, if not, the stated reason for not doing so;
- 9. if information provided by the mortgagor is no longer current for purposes of evaluating a foreclosure alternative, a description of the out-of-date information and an explanation of why such information is no longer current;
- 10. whether the mortgagee has provided a reasonable explanation of the basis for a decision to deny a request for a loss mitigation option or foreclosure alternative and whether the mediator is aware of any material reason not to agree with that decision;
- 11. whether the mortgagee has complied with the bill's timeframes for responding to requests for decisions; and
- 12. if a subsequent mediation session is expected to occur, a general description of the expectations for that session and, if not already addressed in the report, whether the parties satisfied the expectations described in previous reports.

The bill requires the mediator to file this report with the court within three business days after the mediation session, and email a copy to all the parties.

The bill specifies that the parties have the opportunity to submit their own supplemental information following the filing of the mediator's report; however, the supplemental information must be submitted within five business days following the mediation session. Requests for additional or updated financial documentation must be made in writing.

Court Sanctions

The bill allows the court to impose sanctions on any party or on a party's counsel who, during the mediation process, engages in intentional or multiple instances of conduct contrary to the objectives of the mediation program.

Any sanction that is imposed must be proportional to the conduct and consistent with the objectives of the mediation program. Available sanctions include:

- 1. terminating mediation;
- 2. ordering the mortgagor or mortgagee to mediate in person;
- 3. forbidding the mortgagee from charging the mortgagor for the mortgagee's attorney's fees;
- 4. awarding attorney's fees;
- 5. imposing fines payable to the court or aggrieved party; and
- 6. in egregious situations, barring interest accrual with regard to the underlying loan.

By law, the court is prohibited from awarding attorney's fees to a mortgagee for time spent in any mediation session if the mortgagee fails to comply with the requirements of the mediation sessions without good cause.

Continuation of the Mediation Sessions

Under current law, the mediator must, within two days after the first mediation session, determine whether the parties will benefit from further mediation. The bill requires this determination to be made within two days after each session.

Under current law, if the mediator reports to the court after the first mediation session that the parties may benefit from further mediation, the mediation period must continue. The bill extends this to the

second session also.

Under current law, for foreclosure actions with a return date of July 1, 2009 through June 30, 2014 for residential real property and return date of October 1, 2011 through June 30, 2014 for real property owned by a religious organization, failure to comply with the documentation requirements of the mediation program is not grounds for terminating the mediation period before a second mediation session is conducted. The bill deletes this provision.

Policies and Procedures

Under current law, the chief court administrator must establish policies and procedures that, at a minimum, require the mediator to advise the mortgagor at the first mediation session that (1) mediation does not suspend the mortgagor's obligation to respond to the foreclosure action and (2) a judgment of strict foreclosure or foreclosure by sale may cause the mortgagor to lose the property to foreclosure. The bill requires that the mediator provide this advice at the first pre-mediation meeting instead. For foreclosure actions with a return date of July 1, 2008 through June 30, 2009 the bill removes the requirement to advise the mortgagor that mediation does not suspend the mortgagor's obligation to respond to the foreclosure action.

Court Hearing after Third Mediation Session

The bill requires the court to conduct a hearing following the third mediation session and each subsequent mediation session, if (1) the third mediation session concludes without resolution of the action and (2) there is a request for a subsequent mediation session. The hearing must determine the status of the case and why it has not been resolved. No hearing is needed if a mediator or a party to the mediation, through a motion, shows good cause for postponing the hearing until the conclusion of the subsequent mediation session. The bill establishes that, with the exception of the first continued session, the mediation sessions that continue with the consent of the mortgagor and mortgagee must be counted as a mediation session.

Cases Pending on October 1, 2013

For any case pending on October 1, 2013, in which mediation is ongoing, the bill specifies how sessions should be counted for purposes of determining if a hearing should be held. Specifically,

- 1. if three or fewer sessions have been held, the case must be treated as if no sessions have been held and
- 2. if four or more sessions have been held, then a hearing may be held after either the first or second sessions which occur on or after October 1, 2013.

A hearing must be conducted after the third session that occurs after October 1, 2013, following the granting of a motion made by the mediator or a party.

§ 5 — EXPEDITED FORECLOSURE PROCEDURES FOR VACANT AND ADANDONED PROPERTIES

Expedited Proceedings Permitted

The bill allows an expedited foreclosure action by allowing a mortgagee to file a motion for judgment of foreclosure simultaneously with a motion for default for failure to appear. This is allowed only if the mortgagee proves by clear and convincing evidence, and with a proper affidavit, that (1) the real property that is the subject of the foreclosure action is not occupied by a mortgagor, tenant, or other occupant and (2) at least three of the following conditions exist:

- 1. statements of neighbors, delivery persons, or government employees indicate that the property is vacant and abandoned;
- 2. windows or entrances are boarded up or closed off or multiple window panes are damaged, broken, or unrepaired;
- 3. doors to the property are smashed through, broken off, unhinged, or continuously unlocked;
- 4. acts of vandalism, loitering, criminal conduct, or physical destruction of the property create a risk to the health, safety, or

welfare of the public or any adjoining or adjacent property owners;

- 5. a municipal order declares the property (a) unfit for occupancy and (b) must remain vacant and unoccupied;
- 6. the mortgagee secured or winterized the property because the property was deemed vacant and unprotected or in danger of freezing; or
- 7. a written statement by any mortgagor or any tenant expressing the clear intent of all occupants to abandon the property.

Expedited Proceedings Prohibited

The bill prohibits a foreclosure action from proceeding under expedited procedures if the property includes any of the following:

- an unoccupied building undergoing construction, renovation, or rehabilitation that is moving toward completion and is in compliance with all applicable ordinances, codes, regulations, and statutes;
- 2. a secure building occupied on a seasonal basis; or
- 3. a secure building that is the subject of a probate action to quiet title or other ownership dispute.

§ 6 — SPECIAL PLEADINGS FOR MORTGAGORS

The bill allows a mortgagor in a foreclosure action to plead special defenses or counterclaims arising out of facts that occurred after (1) the making of the note or mortgage or (2) any alleged default on the note or mortgage, regardless of whether the pleading relates to the making, validity, or enforcement of the note and mortgage. It allows this only if the pleading:

1. relates to facts that entirely or primarily precede the foreclosure action;

2. arises from the relationship between the mortgagor and the mortgagee or its servicer;

- 3. constitutes a valid special defense or counterclaim in law or equity; and
- 4. contains facts alleged with particularity and documented to the extent practicable, if required by the court.

The bill prohibits a mortgagor from filing any motion, request, or demand with respect to a pleading while mediation is pending unless the mortgagee does so first.

The bill authorizes the court to strike any special defense or counterclaim if it finds that the primary purpose of the pleading was to delay the foreclosure action.

§ 7 — ASSIGNMENT AND RECORDING OF MORTGAGE DEBT

By law, the recording of an assignment of mortgage debt is not sufficient notice of the assignment to the party obliged to pay such mortgage debt. The bill establishes a new reporting requirement for assignors by requiring any assignor of mortgage debt to report to the town clerk of the municipality where the property is located every mortgage assignment involving property located in Connecticut. The report must be submitted twice a year and must contain:

- 1. the registrant's name, address, telephone number and e-mail address;
- 2. a list containing the street address and municipality in which security for the assigned mortgage debt exists; and
- 3. the date of execution of the assignment.

The bill imposes a fee of \$53 for each assignment that is not recorded in the municipal land records. The assignor must pay the fee to the State Treasurer. The bill requires the treasurer to allocate the fee as follows:

1. \$36 must be deposited in the General Fund and credited to the community investment account;

- 2. \$2 must be deposited in the General Fund and credited to the historic documents preservation account; and
- 3. \$15 must be given to the municipality in which the property is located (\$11 for the municipality's general revenue and \$4 for the preservation of historic documents and deposited in the town clerk fund).

The bill subjects any person who violates the recording requirements to a civil penalty of \$100 for each day of the violation. Each failure to report any single assignment is an independent violation.

The bill authorizes the Attorney General to institute a civil action in Superior Court to collect such penalty, which must be payable to the state.

BACKGROUND

Related Bill

HB 6419, favorably reported by the Housing Committee, extends the judicial foreclosure mediation program by two years, until July 1, 2016. This extension applies to foreclosure actions with return dates on or after July 1, 2009 for residential real property and October 1, 2011 for real property owned by a religious organization.

COMMITTEE ACTION

Banks Committee

Joint Favorable Substitute
Yea 11 Nay 6 (03/14/2013)